| 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|
| | Proposals Rejected | | | |
| 24. | Integrated Waste to Energy Project between Bangalore Mahanagara Palike and M/s. Srinivasa Gayithri Resources Recovery Ltd. Karnataka. | 11.72 | 2.34 | Proposal has been rejected as it did not conform to the VGF Scheme. Proposal not accepted in its present form. Project Authority requested to re-submit with changes. |
| 25. | Four-laning of the existing two-lane Sardar Patel Ring Road around Ahmedabad city Gujarat. | 378.75 | 75.75 | |
| | Sub-Total | 390.47 | 78.09 | |
| | Grand Total | 13247.29 | 2169.062 | |

**Improvement of customer services in Banks**

1555. SHRI B.K. HARIPRASAD: Will the Minister of FINANCE be pleased to state:

(a) whether to improve customer services in Public Sector Banks, the RBI has constituted Banking Codes and Standards Board of India and if so, how many Public Sector Banks have signed the charter so far with the BCSBI;

(b) whether it will be mandatory to all constituents of Indian Banks Association to subscribed to this charter;

(c) whether the functions for the BCSBI will overlap with that of the Office of Banking Ombudsman Scheme; and

(d) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI PAWAN KUMAR BANSAL): (a) Yes, Sir. The Banking Codes and Standards Board of India (BCSBI) has been set up by Reserve Bank of India (RBI) for improving the quality of customer service in banks BCSBI has been registered as a Society. As on date, 24 Public Sector Banks including State Bank of India have been registered with BCSBI.

(b) No, Sir. Opting for the Code is voluntary.

(c) and (d) No, Sir. The Banking Ombudsman is a grievance redressal mechanism to attend to individual customer complaints relating to deficiencies in banking services. On the other hand, the BCSBI is an industry watchdog to oversee compliance with the Code. It is not redressal mechanism and will look into an individual complaint only to the extent it points to any systemic failure in compliance with the Code.

**Infrastructure status to micro irrigation sector**

1556. SHRI SANJAY RAUT: Will the Minister of FINANCE be pleased to state:

(a) whether there is long standing demand from Micro irrigation sector to approve infrastructure for enabling the industry to avail institutional financing in the country;

(b) if so, Government response thereto;

(c) whether there is also a proposal to reduce taxes, duties, octroi and local taxes on micro-irrigation systems in the country so that cost of micro irrigation systems reduced further and

(d) if so, Government's views and reaction thereto?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI PAWAN KUMAR BANSAL): (a) and (b) No representation has been received by the Government in this regard.

(c) and (d) The Task Force on Micro Irrigation headed by Shri Chandrababu Naidu, Ex-Chief Minister, Andhra Pradesh has recommended that no taxes of the nature of sales tax, trade tax, purchase tax, local taxes like Octroi, entry tax should be levied on the micro-irrigation system. The Task Force also recommended that the Import Duties on plastic raw materials required for the micro-irrigation industry should be abolished. It has also recommended the abolition of VAT, Excise Duty on micro-irrigation system including its components namely lateral tubing, main pipeline, filtration equipment and its automation etc. The Government has extended the benefits of Section 80 IA of the Income Tax Act to the Micro-Irrigation Sector.